Safety Instructions

When using electrical appliances, basic safety precautions should always be followed.
Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.
Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
Children should be supervised to ensure that they do not play with the appliance.
Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.
This appliance is not a toy.
This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.
Keep the appliance out of the reach of children.
Keep the appliance and its supply cord away from heat or sharp edges that could cause damage.
Keep the appliance free of dust, lint, hair or anything that may reduce the airflow of the appliance.
Do not use the appliance with wet hands.
Do not use this appliance if any of the openings are blocked.
Do not use the appliance to pick up flammable liquid, matches, cigarette ends, hot ashes or any hot, burning or smoking objects.
Do not use this appliance to pick up hard, sharp objects such as glass or nails etc.
Do not use any accessories other than those supplied.
Do not fit any parts/accessories other than the parts supplied with this appliance, as this may cause damage.
Do not use the appliance to pick up water or any other liquid, as this poses risk of an electric shock.
Do not immerse the appliance in water or any other liquid.
Do not use the appliance for anything other than its intended use.
Do not leave the appliance unattended whilst connected to the mains power supply.
Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.
Do not store the appliance in direct sunlight or in high humidity conditions.
Always unplug the appliance after use and before any cleaning or maintenance.
Use of an extension cord with the appliance is not recommended. This appliance should not be operated by means of an external timer or separate remote control system.
This appliance is intended for domestic use only. It should not be used for commercial purposes.

⚠️ **Warning:** Do not vacuum ash with a temperature which exceeds 40 °C; always ensure that the ash has cooled before use.
Getting Started

Remove the appliance from the box.
Remove any packaging from the appliance.
Place the packaging inside the box and either store or dispose of safely.

In the Box

Ash Vacuum Cleaner
2 m flexible hose
Aluminium suction tube
Instruction manual

Features

1200 W
Washable HEPA filter
20 litre bagless ash container
2.8 m power cord
20 cm aluminium tube

Description of Parts

1. On/Off switch
2. Carry handle
3. Removable lid
4. Lid release clips
5. Air inlet
6. Ash container
7. Flexible hose
8. Aluminium suction tube
9. Metal mesh filter housing
10. Washable HEPA filter
11. Exhaust
Instructions for Use

Before First Use

Remove the transit packaging from underneath the vacuum cleaner.
Take the accessories out of the ash container.
Before using the vacuum cleaner for the first time, clean it with a soft, damp cloth and dry thoroughly.
Do not immerse the vacuum cleaner in water or any other liquid.

Assembling the Ash Vacuum Cleaner

STEP 1: Insert the shorter end of the flexible hose into the air inlet on the ash container.
STEP 2: Attach the aluminium suction tube by pushing it onto the longer end of the flexible hose.
STEP 3: Fit the lid onto the ash container and push down the lid release clips, so that they are locked into position.

Using the Ash Vacuum Cleaner

STEP 1: Plug in and switch on the vacuum cleaner at the mains power supply.
STEP 2: Press the ‘On/Off’ switch to the ‘On’ position to turn on the vacuum cleaner.
STEP 3: Use as required, ensuring that the aluminium suction tube is attached.
STEP 4: Turn off the vacuum cleaner by pressing the ‘On/Off’ switch to the ‘Off’ position.
STEP 5: Switch off and unplug the vacuum cleaner from the mains power supply.
Note: Ensure any ash being collected is fully cooled before using the appliance.
Caution: Never use the vacuum cleaner to pick up hot or smouldering ash, as this could result in damage to the vacuum cleaner or injury.
Warning: Do not use the appliance to pick up flammable liquid, matches, cigarette ends, hot ashes or any hot, burning or smoking objects.
⚠️ Do not vacuum ash with a temperature which exceeds 40 °C; always ensure that the ash has cooled before use.

Emptying the Ash Container

STEP 1: Remove the lid by pushing up the lid release clips and pulling it away from the ash container.
STEP 2: To empty the ash container, position it over a bin and then shake it gently to remove any remaining ash.
STEP 3: Clean the ash container in warm, soapy water with a mild detergent and a soft cloth; do not use harsh or abrasive detergents or scourers, as this could cause damage. Rinse and dry thoroughly.
STEP 4: Refit the lid and push down the lid release clips to lock it into position.
**Cleaning the HEPA Filter**

It is important to keep the HEPA filter free from ash in order to allow air to flow freely around the vacuum cleaner. This will preserve suction and prolong the life of the vacuum cleaner.

**STEP 1:** The HEPA filter can only be accessed when the lid has been removed from the ash container. Remove the lid by pushing up the lid release clips and pulling it away from the ash container.

**STEP 2:** Locate the metal mesh filter housing on the underside of the lid, then twist it in an anticlockwise direction and lift it out to remove it.

**STEP 3:** To remove the HEPA filter, twist it slightly and then pull it away from the underside of the lid. It may be difficult to remove the HEPA filter.

**STEP 4:** Use a dry paintbrush to carefully remove the majority of excess ash from the HEPA filter.

**STEP 5:** Rinse the inside of the HEPA filter under clean, warm water. Do not rinse the HEPA filter from the outside, as this will cause ash and dirt to collect and could block the HEPA filter. Allow to dry thoroughly.

**STEP 6:** Once the HEPA filter has dried fully, slot it back into the rubber seal on the underside of the lid. Refit the lid and push down the lid release clips to lock it into position.

**Warning:** Do not clean the HEPA filter using detergent. Always allow the HEPA filter to air dry. Never use external heat sources, such as a radiator to dry the HEPA filter.

**Thermal Cut-Out Device**

If the ash container and filters are not regularly cleaned, the vacuum cleaner may overheat, which will activate the thermal cut-out device due to blocked air inlets. If the vacuum cleaner cuts out, empty the ash container, clean all of the filters and allow the vacuum cleaner to cool for approximately 1 hour.

**Dos and Don’ts**

**Do:**

Make sure that the HEPA filter is cleaned regularly to preserve suction and prolong the life of the vacuum cleaner.

**Don’t:**

Use the vacuum cleaner without the ash container or filters in position.

Use the vacuum cleaner to pick up hot or smouldering ash. Only vacuum ash that is cool to the touch.

Use the vacuum cleaner to pick up anything other than ash. Large particles such as dust and dirt could cause damage to the HEPA filter and lead to poor performance of the vacuum cleaner.

Use the vacuum cleaner to pick up flammable liquid, matches, cigarette ends, hot ashes or any hot, burning or smoking objects.

Use the vacuum cleaner to pick up water or any other liquid, as this poses risk of an electric shock.
**Care and Maintenance**

Wipe the external surface of the vacuum cleaner with a soft, damp cloth and allow to dry thoroughly. Do not use any harsh or abrasive detergents or cleaning agents to clean any part of the vacuum cleaner.

Ensure that the HEPA filter is kept clean and is cleaned approximately every 6 weeks.

**Storage**

Ensure that the vacuum cleaner is cool, clean and dry.

Never wrap the cord tightly around the vacuum cleaner; wrap it loosely to avoid causing damage.

Store in a clean, dry place.

**Troubleshooting**

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The suction is poor.</td>
<td>The flexible hose or aluminium suction tube is blocked.</td>
<td>Disconnect the attachment and remove the blockage.</td>
</tr>
<tr>
<td></td>
<td>The ash container is almost full.</td>
<td>Empty the ash container following the instructions in the section entitled ‘Emptying the Ash Container’.</td>
</tr>
<tr>
<td></td>
<td>The HEPA filter is blocked.</td>
<td>Clean the HEPA filter following the instructions in the section entitled ‘Cleaning the HEPA Filter’.</td>
</tr>
<tr>
<td>The vacuum cleaner has cut-out or stopped working.</td>
<td>The thermal cut-out device has activated due to restricted air flow.</td>
<td>Unplug the vacuum cleaner from the mains power supply.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Empty the ash container and clean the HEPA filter.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Allow the vacuum cleaner to cool for 1 hour.</td>
</tr>
</tbody>
</table>

**Specifications**

Product code: EH1781

Rated Voltage: 220–240 V ~ 50 Hz

Rated Wattage: 1200 W
Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)
Brown Live (L)
Green/Yellow Earth ()

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.
The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.
The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ().
Always ensure that the cord grip is fastened correctly.
The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.
If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).
If in doubt, consult a qualified electrician who will be pleased to do this for you.
If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.
UP Global Sourcing
Victoria Street, Manchester OL9 0DD, UK.
If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:
Telephone: +44 (0)333 577 9820*
*Telephone lines are open Monday–Friday, 9 am–5 pm (Closed Bank Holidays)
Email: customersupport@beldray.co.uk
Fax: 0161 628 2126
Please have your delivery note to hand as details from it will be required.
If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

Guarantee
This product is guaranteed for a period of 2 year from the date of purchase against mechanical and electrical defects.
This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.
Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.
In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.
Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.