12 in 1 Multifunctional Steam Cleaner
Instruction Manual

12 in 1 Multifunctional

THE SCIENCE BEHIND CLEAN

www.beldray.com
Please read all of the instructions carefully and retain for future reference.

**Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed. Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply. This appliance can be used by people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance. Children should not perform cleaning or user maintenance. This appliance is not a toy. This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm. Keep the appliance and its power supply cord out of reach of children. Keep the appliance and its power supply cord away from heat or sharp edges that could cause damage. Keep the appliance out of the reach of children when it is in use or when it is cooling down. Do not pull or carry the appliance by its power supply cord. Do not immerse the appliance in water or any other liquid. Do not expose the appliance to rain. Do not operate the appliance with wet hands. Do not leave the appliance unattended whilst connected to the mains power supply. Do not remove the appliance from the mains power supply by pulling the cord; switch it off and remove the plug by hand. Do not use the appliance for anything other than its intended use. Do not use any accessories other than those supplied. Do not use this appliance outdoors. Do not use the appliance in an enclosed space filled with vapour given off by oil-based paint thinners, some mothproofing substances, flammable dust or other explosive or toxic vapours. Do not use the appliance on leather, wax polished furniture or floors, karndean floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
Do not use the appliance on any unsealed hard floor surfaces or surfaces that have been treated with wax as the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding.

Do not store the appliance in direct sunlight or in high humidity conditions.

Do not touch any sections of the appliance that may become hot during use, as this could cause injury.

Do not direct steam at people or animals.

Do not direct steam towards equipment containing electrical components, such as the interior of ovens.

Never force the steam unit onto the mop head as this could potentially damage the appliance.

Never add descaling, aromatic, alcoholic or detergent products into the appliance, as this may damage the appliance or make it unsafe for use.

Never leave the appliance stationary on a floor area for longer than 15 seconds.

Always unplug the appliance after use and before any cleaning or maintenance.

Always ensure that the appliance has cooled fully after use before performing any cleaning or maintenance or storing away.

This appliance should not be operated by means of an external timer or separate remote control system.

This appliance is intended for domestic use only. It should not be used for commercial purposes.

**Caution:** The appliance emits very hot steam; always exercise extreme caution during use.

**Caution:** Always wear suitable shoes when using the appliance and when changing the accessories. Do not wear slippers or open-toed footwear.

**Warning:** Danger of scalding. Exercise caution when using the appliance.

**Additional Risks**

Additional risks may arise when using this appliance, which may not be stated in the previous safety instructions. These risks can arise from misuse or prolonged operation of the appliance.

Even when following the basic safety instructions highlighted in this manual, some risks cannot be avoided. These include injury from touching hot surfaces, changing accessories or using the appliance for a long period of time. It is recommended that you take regular breaks during prolonged use of the appliance.

Steam

**Caution:** Hot surface.
Getting Started

Remove the appliance from the box.
Remove any packaging from the appliance.
Place the packaging inside the box and either store or dispose of safely.

In the Box

Steam cleaner main body (handheld unit)
Handle with cord clip
Extension tube
Small round brush
Large round brush
Accessory adaptor
Angled nozzle
Brush tool
Scraping tool
Garment and upholstery steamer
Garment and upholstery steamer cloth
Window/mirror cleaner
Carpet glider
2 mop head pads
400 ml anti-calcium filter jug
Precision shaped mop head
Instruction manual

Features

1500 W steam power
350 ml removable water tank
Ready to use in 25 seconds
20 minutes of continuous steam
Multifunctional - handheld and upright
Chemical-free cleaning
Description of Parts

1. Steam cleaner main body (handheld unit)
2. Handle with cord clip
3. Extension tube
4. Lower cord storage clip
5. Upper cord storage clip
6. Precision shaped mop head
7. Mop head release button (on the back)
8. Carpet glider
9. 350 ml removable water tank
10. Water tank cap
11. Water tank release buttons
12. Adjustable steam control
13. Front steam button
14. Handheld steam button (on the back)
15. Steam nozzle
16. Window/mirror cleaner
17. Small round brush
18. Large round brush
19. Accessory adapter
20. Angled nozzle
21. Brush tool
22. Scraping tool
23. Garment and upholstery steamer with cleaner cloth
24. 2 mop head pads
25. 400 ml anti-calcium jug
Before First Use
Before using the 12 in 1 Multifunctional Steam Cleaner for the first time, ensure that it is switched off and unplugged from the mains power supply.
Clean the exterior surface of the steam cleaner with a soft, damp cloth and dry thoroughly.

Assembling the 12 in 1 Multifunctional Steam Cleaner

Attaching the Handle

**STEP 1:** Insert the handle into the extension tube until it locks into position (figure 1).
**STEP 2:** Insert the assembled handle section into the steam cleaner main body until it clicks into place (figure 2).
**Note:** The assembled handle can be removed from the steam cleaner body for easy storage by pressing the handle release button.
Attaching the Precision Shaped Mop Head

Slide the bottom end of the steam cleaner main body onto the precision shaped mop head until the precision shaped mop head spindle clicks into place (figure 3).
Always attach the precision shaped mop head using both hands, ensuring that it is locked securely into position.
The precision shaped mop head can be removed from the steam cleaner main body by pressing the mop head release button on the precision shaped mop head spindle.
**Warning:** Never force the steam cleaner main body onto the precision shaped mop head, as this could damage the steam cleaner.

![Figure 3](image)

Attaching the Mop Head Pad

Position the mop head pad in-between the precision shaped mop head and the carpet glider and press down firmly (figure 4). The design of the precision shaped mop head will hold the mop head pad securely in place.

**Note:** The mop head pad must be installed correctly before use.

![Figure 4](image)
Instructions for Use

Filling the Water Tank

Unplug the steam cleaner from the mains power supply.
Fit the filter inside the anti-calcium filter jug and then fill with water.

Note: The water may take a couple of seconds to rise to the 350 ml level, so allow time for the water to rise before adding in more water to ensure that the water tank is not overfilled.

Warning: Never place descaling, aromatic, alcoholic or detergent products into the steam cleaner tank, as this will cause damage to the steam cleaner and void your warranty. The water tank can be filled using two different methods:

Method 1

STEP 1: Remove the water tank cap by twisting it in an anticlockwise direction.
STEP 2: Fill up the anti-calcium filter jug to the 350 ml mark and then pour the contents into the water tank.
STEP 3: Replace the water tank cap by twisting it in a clockwise direction.

Method 2

STEP 1: Detach the water tank from the steam cleaner main body by pressing the two water tank release buttons.
STEP 2: Remove the water tank cap by twisting it in an anticlockwise direction.
STEP 3: Fill up the anti-calcium filter jug to the 350 ml mark and then pour the contents into the water tank.
STEP 4: Replace the water tank cap by twisting it in a clockwise direction.
STEP 5: Refit the water tank to the steam cleaner main body.

Filling the Water Tank During Use

As an Upright Steam Cleaner

STEP 1: Ensure that the steam operation is deactivated by pressing the front steam button.
STEP 2: Remove the water tank cap by twisting it in an anticlockwise direction.
STEP 3: Fill up the anti-calcium filter jug to the 350 ml mark and then pour the contents into the water tank.
STEP 4: Replace the water tank cap by twisting it in a clockwise direction.
STEP 5: To reactivate the steam operation, press the front steam button.
As a Handheld Steamer

**STEP 1:** Ensure that the steam operation is deactivated by pressing the handheld steam button.
**STEP 2:** Remove the water tank cap by twisting it in an anticlockwise direction.
**STEP 3:** Fill up the anti-calcium filter jug to the 350 ml mark and then pour the contents into the water tank.
**STEP 4:** Replace the water tank cap by twisting it in a clockwise direction.
**STEP 5:** To reactivate the steam operation, press the handheld steam button.

Using the 12 in 1 Multifunctional Steam Cleaner

As an Upright Steam Cleaner

**STEP 1:** Assemble the steam cleaner following the instructions in the section entitled ‘Assembling the 12 in 1 Steam Cleaner’.
**STEP 2:** Fill the water tank following the instructions in the section entitled ‘Filling the Water Tank’.
**STEP 3:** Plug in and switch on the steam cleaner at the mains power supply.
**STEP 4:** The water tank will illuminate red to indicate that the steam cleaner is heating up; this will take approximately 25 seconds. Once the steam cleaner has reached the correct temperature, the water tank will illuminate blue, indicating that the steam cleaner is now ready to use.
**STEP 5:** To activate the steam operation, press the front steam button. Steam will run continuously until the water tank is empty or the front steam button is pressed once more.
**STEP 6:** Control the steam operation using the adjustable steam control; turn it in a clockwise direction to increase the amount of steam or turn it in an anticlockwise direction to reduce it.

**Note:** A full water tank will supply approximately 20 minutes of steam.

**Note:** The water tank will illuminate red and flash if it becomes empty.

**Caution:** The handheld steam button is deactivated when the handle is inserted into the main body. Do not attempt to use the steam cleaner as a handheld steamer whilst the handle is inserted.

As a Handheld Steamer

**STEP 1:** Remove the handle by pressing the handle release button and pulling it up and away from the steam cleaner main body.
**STEP 2:** Insert the accessory adaptor into the steam nozzle until it locks into position.
**STEP 3:** Attach the required accessory by aligning the arrow indicators and turning it in a clockwise direction until secure.
**STEP 4:** Plug in and switch on the steam cleaner at the mains power supply.
**STEP 5:** The water tank will illuminate red to indicate that the steam cleaner is heating up; this will take approximately 25 seconds. Once the steam cleaner has reached the correct temperature, the water tank will illuminate blue, indicating that the steam cleaner is now ready to use.
**STEP 6:** To activate the steam operation, press and hold the handheld steam button. Steam will run continuously until the handheld steam button is released.

**Note:** The handheld steam button will only be active once the handle has been removed.
## Accessories

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Suggested Use</th>
<th>Further Usage Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessory Adaptor</td>
<td>For precision cleaning of places or crevices that are not readily accessible.</td>
<td>The accessory adaptor is the base attachment for all of the handheld accessories supplied with the steam cleaner. It can also be used to clean places or crevices that are not readily accessible.</td>
</tr>
</tbody>
</table>
| Window/Mirror Cleaner | Ideal for a streak-free shine, cleaning shower screens, mirrors and glass.     | Always ensure that the glass is not cold or frozen, as the hot steam may damage the surface.  
Always use the lowest steam setting to prevent damage to the surface. |
| Small Round Brush      | Both round brush accessories are perfect for cleaning ovens, hobs, showers, BBQ’s, taps and sanitaryware. | The small round brush is best for removing stains on room-temperature surfaces.  
The large round brush is best for removing dirt from grooves and crevices. |
| Large Round Brush      |                                                                               |                                                                                           |
| Angled Nozzle          | Good for those hard to reach places, such as stove tops, taps and sinks.       | Can also be used to remove non-permanent stains on carpet or upholstery. Point the angled nozzle directly at non-permanent stains, whilst holding a clean cloth near to the stained area to capture any loosened dirt. |
| Brush Tool             | Ideal for cleaning grout in kitchens and bathrooms.                          | Use a low steam setting and apply light pressure.                                         |
| Scraping Tool          | Perfect for those extra-tough spills, removing baked-on food, grime and grease, residue or other hard to remove substances from surfaces such as hobs and ovens or for helping to de-ice the freezer. |                                                                                           |
| Garment Steamer        | Steaming garments.                                                           | Ideal for leaving garments crease-free.                                                   |
| Upholstery Steamer     | Steaming curtains, tablecloths, carpets etc.                                  | Great for leaving upholstery clean and refreshed.                                         |
| Mop Head Pad           | For the general cleaning of hard floors.                                     | Use a low steam setting for wood floors and a higher steam setting for tiled floors.      |
| Carpet Glider          | For ease of use on carpets.                                                  | To prevent carpets from becoming wet, use a low steam setting.                            |
Cleaning and Maintenance

Before attempting any cleaning or maintenance, always unplug the steam cleaner from the mains power supply and allow it to cool sufficiently.

Drain any remaining water from the water tank and clean it after every use.

Wipe the steam cleaner main body with a soft, damp cloth and allow to dry thoroughly.

Clean the precision shaped mop head in warm, soapy water; rinse and dry thoroughly.

The steam cleaner water tank and accessories are not suitable for dishwasher use.

Do not use harsh or abrasive cleaners or detergents.

The mop head pad is machine washable on a low heat setting. Always use a mild detergent and lay it flat to dry. Never use bleach or fabric softener when washing the mop head pad.

**Warning:** Do not turn on the steam cleaner during cleaning.

**Warning:** Never immerse any electrical components in water or any other liquid.

Removing Limescale

If the steam cleaner begins to produce steam more slowly than usual or stops producing steam altogether, limescale may need to be removed.

Limescale can develop over time on the metal parts of the steam cleaner and can greatly affect its performance.

It is recommended to remove limescale on a monthly basis or after every 25–50 uses.

**STEP 1:** To remove the limescale, prepare a solution of white vinegar and tap water and add it to the water tank.

**STEP 2:** Secure and position the steam cleaner to ensure that the steam released is aimed away from the floor or surrounding objects and surfaces.

**STEP 3:** Plug the steam cleaner into the mains power supply and turn it on; allow it to produce steam until all of the solution is used.

**STEP 4:** Repeat the above procedure as often as necessary and then fill the tank with fresh water and rinse.

**Note:** The frequency of limescale removal depends upon the hardness of tap water in the area and usage of the steam cleaner.

**Note:** Calcium deposits may be emitted with the steam. It is recommended to descale in a sink, bucket or towel to protect carpets etc.

**Note:** Perform a test on a suitable isolated surface after limescale removal to ensure that there is no debris left in the steam cleaner.

**Warning:** Do not leave the steam cleaner unattended during the limescale removal process or during use.
**Decalcifying the Water Tank**

To clean calcium deposits that build up inside the water tank, add one or two tablespoons of white vinegar to a full water tank, and gently swirl it, taking care that it does not spill out. Allow this to sit for approximately one hour, then rinse and empty the water tank repeatedly until the water runs clear; this will avoid staining any surfaces that may come into contact with the steam cleaner.

**Note:** Do not turn the steamer on.

**Decalcifying the Accessories**

To clean calcium deposits that build up inside the accessories, it is recommended to rinse the affected accessory in the vinegar solution indicated in the section entitled ‘Decalcifying the Water Tank’. Once the accessory has been rinsed with the vinegar solution, fill the water tank with water and run a continuous jet of steam through the affected accessory for several minutes to clear the pathway.

**Note:** Aim the accessory at a neutral surface or cleaning cloth to ensure that no debris is emitted.

**Troubleshooting**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Reason</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduced or no steam.</td>
<td>The water tank may be empty.</td>
<td>Add water to refill the water tank. Clean the steam nozzle.</td>
</tr>
<tr>
<td></td>
<td>The steam nozzle may be blocked.</td>
<td>Make sure that the steam cleaner is plugged into the mains power supply.</td>
</tr>
<tr>
<td></td>
<td>There is no power to the steam cleaner.</td>
<td>Descale the steam cleaner using the instructions in the ‘Removing Limescale’ section.</td>
</tr>
<tr>
<td></td>
<td>There may be a limescale build-up.</td>
<td>Remove the calcium build-up according to the instructions in the section entitled ‘Decalcifying the Accessories’.</td>
</tr>
<tr>
<td></td>
<td>There may be a calcium build-up inside the accessories.</td>
<td>Press the steam button.</td>
</tr>
<tr>
<td></td>
<td>The steam button was not pressed.</td>
<td>Turn the variable steam control to Max.</td>
</tr>
<tr>
<td></td>
<td>The variable steam control is set to Min.</td>
<td></td>
</tr>
<tr>
<td>The steam cleaner does not turn on.</td>
<td>There is a blown fuse or breaker.</td>
<td>Check the fuse by replacement or reset the breaker.</td>
</tr>
<tr>
<td></td>
<td>The power cord is not plugged in.</td>
<td>Plug the power cord into a working mains power supply.</td>
</tr>
<tr>
<td></td>
<td>The internal fuse is blown.</td>
<td>Contact customer service for further advice.</td>
</tr>
<tr>
<td>The handle is stuck in the steam cleaner main body.</td>
<td>The handle clip may be stiff due to limited or no use.</td>
<td>Press the handle release button and push the handle down simultaneously.</td>
</tr>
</tbody>
</table>
**Storage**

Before storing the steam cleaner, ensure that it has cooled and dried fully.
Check that the water tank is empty.
Remove the mop head pad, making sure that it has been cleaned according to the instructions in the ‘Cleaning and Maintenance’ section.
Store in a cool, dry place.

**Specification**

Product code: BEL0448
Voltage: 220–240 V
Rated Frequency: 50 Hz
Output: 1500 W
Water tank capacity: 350 ml
Waterproof level: IPX4
Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)
Brown Live (L)
Green/Yellow Earth (ør)

FOR UK USE ONLY - Plug fitting details (where applicable).
The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.
The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.
The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked ø.
On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal (ør).
Always ensure that the cord grip is fastened correctly.
The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.
If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).
If in doubt, consult a qualified electrician who will be pleased to do this for you.
If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.
UP Global Sourcing
Victoria Street, Manchester OL9 0DD, UK.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820*

*Telephone lines are open Monday – Friday, 9 am– 5 pm (Closed Bank Holidays)

Email: customersupport@beldray.co.uk
Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

Guarantee

This product is guaranteed for a period of 1 year from the date of purchase against mechanical and electrical defects.

This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.

Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheeie bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.