9 in 1 Multifunctional Steam Cleaner
Instruction Manual

THE SCIENCE BEHIND CLEAN

www.beldray.com
Please read all instructions carefully before first use and retain for future reference.

**Getting Started**

Remove the appliance from the box.
Remove any packaging from the appliance.
Place the packaging inside the box and either store or dispose of safely.

**In the Box**

Steam cleaner main body (handheld unit)
Handle tube
Handle
Squeegee attachment
Small brush tool
Large brush tool
Accessory adaptor
Angled nozzle
Brush tool
Scraper tool
Garment and upholstery cloth
Carpet glider
2 microfibre mop pads
400 ml anti-calcium filter jug
Triangular mop head
Instruction Manual

**Features**

1500 W power
350 ml removable water tank
Ready to use in 25 seconds
20 minutes of continuous steam
Multifunctional – handheld and upright
Chemical free cleaning
Safety instructions

When using electrical appliances, basic safety precautions should always be followed.
Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to mains power supply.
This appliance can be used by people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
Children should be supervised to ensure that they do not play with the appliance.
Children should not perform cleaning or user maintenance.
This appliance contains no user serviceable parts. Only a qualified electrician should attempt repairs. Improper repairs may place the user at risk of harm.
If the power supply cord or plug is damaged or broken in any way, do not use the appliance until it has been inspected and repaired by a qualified electrician.
Keep the power supply cord away from heat or sharp edges that could cause damage.
Keep the power supply cord out of reach of children.
Keep the appliance out of reach of children when it is in use or when it is cooling down.
This appliance should not be operated by means of an external timer or separate remote control system.
Do not pull or carry the appliance by its supply cord.
Never pull the power cord to disconnect the appliance from the mains power socket.
Do not immerse the appliance in water or any other liquid.
Do not expose the appliance to rain.
Do not handle the appliance with wet hands.
Do not touch any parts of the appliance that may become hot during use.
Do not use the appliance after a malfunction or if it has been dropped, damaged or if there are visible signs of damage or if it is leaking.
Do not leave the appliance unattended whilst connected to the mains power supply.
Do not use the appliance for anything other than its intended use.
Do not use outdoors.
Do not direct steam at people or animals.
Do not direct steam towards equipment containing electrical components, such as the interior of ovens.
Do not use the appliance in an enclosed space filled with vapour given off by oil-based paint thinners, some mothproofing substances, flammable dust or other explosive or toxic vapours.
Do not use the appliance on leather, wax polished furniture or floors, karndean floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
Do not use on any unsealed hard floor surfaces or surfaces that have been treated with wax as the sheen may be removed by the heat and steam action.
Do not use the appliance if the mop head cloth is not installed correctly.
It is always recommended to test an isolated area of the surface to be cleaned before proceeding. Never force the steam unit onto the mop head as this could potentially damage the steam mop. Never add descaling, aromatic, alcoholic or detergent products into the appliance, as this may damage the appliance or make it unsafe for use. Never leave the mop stationary on a floor area for longer than 15 seconds.

**Caution:** The appliance emits very hot steam; always exercise extreme caution during use.

**Caution:** Always wear suitable shoes when using the appliance and when changing the accessories. Do not wear slippers or open-toed footwear.

Always unplug the appliance after use and before any cleaning or maintenance.

Ensure that the appliance has cooled fully after use, before cleaning or storing away.

This appliance is intended for household use only. It should not be used for commercial purposes.

**Warning:** Danger of scalding. Please use care when using the appliance.

**Additional Risks**

Additional risks may arise when using this appliance, which may not be stated in the previous safety instructions. These risks can arise from misuse or prolonged operation of the appliance. Even when following the basic safety instructions highlighted in this manual, some risks cannot be avoided. These include injury from touching hot surfaces, changing accessories or using the appliance for a long period of time. It is recommended that you take regular breaks during prolonged use of the appliance.

Steam

**Caution:** Hot surface
1. Steam mop main body (handheld unit)
2. Handle
3. Handle tube
4. Lower storage clip
5. Upper storage clip
6. Triangular mop head
7. Carpet glider
8. 350 ml removable water tank
9. Adjustable steam control
10. Front steam button
11. Handheld steam trigger
12. Steam nozzle
Accessories

1. Window/mirror cleaner
2. Small round brush
3. Large round brush
4. Accessory adaptor
5. Angled nozzle
6. Brush tool
7. Scraping tool
8. Garment and upholstery steamer with cleaner cloth
9. 2 microfibre mop pads
10. 400 ml anti-calcium filter jug
Before First Use

Before using the steam mop for the first time, ensure that it is switched off and unplugged from the mains power supply. Clean the exterior surface of the steam mop with a soft, damp cloth and dry thoroughly.

Assembling the Steam Mop

Attaching the Handle

**STEP 1:** Insert the handle into the extension tube until it locks into position (figure 1).

**STEP 2:** Insert the assembled handle section into the steam mop main body until it clicks into place (figure 2).

**Figure 1**  
**Figure 2**

**Note:** The handle can be removed from the steam mop body for easy storage by pressing the handle release button shown above.
Attaching the Triangular Mop Head

Slide the bottom end of the steam mop main body onto the triangular mop head until the triangular mop head spindle clicks into place (figure 3). Always attach the triangular mop head using both hands, ensuring that it is locked properly into position. The triangular mop head can be removed from the steam mop main body by pressing the release button on the triangular mop head spindle.

![Figure 3](image)

**Warning:** Never force the steam mop main body onto the triangular mop head, as this could damage the steam mop.

Attaching the Mop Pad

Place the mop pad in-between the triangular mop head and the carpet glider and press down firmly (figure 4). The design of the triangular mop head will hold the mop pad securely in place.

![Figure 4](image)
Instructions for Use

Filling the Water Tank

Unplug the steam mop from the mains power supply.
Fit the filter inside the anti calcium filter jug and then fill the jug with water.
**Warning:** Never place descaling, aromatic, alcoholic or detergent products into the steam mop tank, as this will cause damage to the steam mop and void your warranty.

**The water tank can be filled using two different methods:**

**Method 1**
Open the water tank cap by unscrewing in an anticlockwise direction.
Using the anti-calcium filter jug, fill the tank with 350ml of water.
**Note:** The water may take a few minutes to rise to the maximum, 350 ml capacity. Be careful not to fill the water tank past this level.

**Method 2**
Remove the water tank from the steam mop body, open the water tank cap by unscrewing it in an anticlockwise direction and then fill the tank using the anti-calcium filter jug provided. Replace the water tank cap and then replace the water tank back onto the steam mop main body.

Filling the Water Tank During Use

**Using as a Steam Mop:** Press the front steam button to deactivate steam production.
unscrew the water tank cap by twisting it in an anticlockwise direction and pour in the water.
Replace the water tank cap and then press the front steam button again to reactivate steam production.

**Using as a Handheld Unit:** Ensure that the handheld steam trigger is not pressed, unscrew the water tank cap by twisting it in an anticlockwise direction and pour in the water.
Replace the water tank cap and then press the handheld steam trigger again to reactivate steam production.

Using the Steam Mop

Ensure that the assembled handle has been inserted into the steam cleaner main body, according to the instructions given in the section entitled, ‘Attaching the Handle’.
Plug the steam mop into the mains power supply.
The indicator lights will illuminate red at each side of the water tank to indicate that the steam mop is heating up. If the lights do not illuminate, please check the ‘Troubleshooting’ section for more information.
The steam mop will take approximately 25 seconds to heat up.
Once it has reached the correct temperature, the water tank will change to blue; the steam mop is now ready to use.
Press the front steam button to activate steam production. Steam will run continuously until the
front steam button is pressed again or until the water tank runs out of water. A full water tank will supply approximately 20 minutes of steam. If the water tank is empty, the indicator lights will glow red and flash.

Control the steam output using the adjustable steam control on the front of the steam mop main body; turn the control clockwise to increase steam production or anticlockwise to reduce it. **Note:** The handheld steam trigger is deactivated while the handle is inserted into the main body. Do not attempt to use the steam mop as a handheld unit whilst the handle is inserted.

**Using the Steam Mop as a Handheld Steamer**

Press the handle release button to remove the handle from the steam mop main body. Install the accessory adaptor at the top of the steam mop main body until it clicks into position. Select the required accessory and attach it by aligning the arrow indicators and turning clockwise. Allow the water to heat up (as described in the section entitled ‘Using the Steam Mop’) and then press the front steam button. To activate steam production, press and hold the handheld steam trigger.

Steam will stop being produced when the handheld steam trigger is released. **Note:** The handheld steam trigger will only be active when the handle has been removed for use as a handheld steam cleaner.

**Accessories**

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Suggested Use</th>
<th>Further Usage Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessory Adaptor</td>
<td>For precision cleaning of places or crevices that are not readily accessible.</td>
<td>The accessory cleaner is the base attachment for all of the handheld accessories supplied with the steam mop. It can also be used to clean places or crevices that are not readily accessible.</td>
</tr>
<tr>
<td>Window/Mirror Cleaner</td>
<td>Ideal for a streak-free shine, cleaning shower screens, mirrors and glass.</td>
<td></td>
</tr>
<tr>
<td>Large and Small Brushes</td>
<td>Perfect for cleaning ovens, hobs, showers, BBQ’s, taps and sanitaryware.</td>
<td>The small round brush is best for removing stains on room-temperature surfaces. The large round brush is best for removing dirt from grooves and crevices.</td>
</tr>
<tr>
<td>Accessory</td>
<td>Description</td>
<td>Additional Information</td>
</tr>
<tr>
<td>------------------</td>
<td>------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Angled Nozzle</td>
<td>Good for those difficult to clean places, such as stove tops, taps, sinks etc.</td>
<td>Can also be used to remove non-permanent stains on carpet or upholstery. Point the angled nozzle directly at non-permanent stains, whilst holding a clean cloth near to the stained area to capture any loosened dirt.</td>
</tr>
<tr>
<td>Brush Tool</td>
<td>Ideal for cleaning grouting in kitchens and bathrooms.</td>
<td></td>
</tr>
<tr>
<td>Scraping Tool</td>
<td>Perfect for those extra-tough spills, removing baked-on food, grime and grease, residue or other hard to remove substances from surfaces such as hobs and ovens or for helping to de-ice the freezer.</td>
<td></td>
</tr>
<tr>
<td>Garment and Upholstery Steamer</td>
<td>Steaming garments, curtains, tablecloths, carpets etc.</td>
<td>Good for use on fabrics, curtains and clothing, leaving them refreshed and crease-free.</td>
</tr>
<tr>
<td>Microfibre Mop Pad</td>
<td>For the general cleaning of hard floors.</td>
<td></td>
</tr>
<tr>
<td>Carpet Glider</td>
<td>For ease of use on carpets.</td>
<td></td>
</tr>
</tbody>
</table>

**Cleaning and Maintenance**

Before attempting any cleaning or maintenance, always unplug the steam mop from the mains power supply and allow it to cool sufficiently.

Drain any remaining water from the water tank and clean it after every use.

Wipe the steam mop main body with a soft, damp cloth and allow to dry thoroughly.

Clean the triangular mop head in warm, soapy water, rinse and dry thoroughly.

Never immerse the electrical components of the steam mop in water or any other liquid.

The steam mop water tank and accessories are not suitable for dishwasher use.

Do not use harsh or abrasive cleaners or detergents.

The mop head pad is machine washable on a ‘warm’ setting. Always use a mild detergent and lay it flat to dry. Never use bleach or fabric softener when washing the mop head pad.

**Warning:** Do not turn on the steam mop during cleaning.
Removing Limescale

If the steam mop begins to produce steam slower than usual or stops producing steam altogether, you may need to remove limescale. Limescale can develop over time on the metal parts of the steam mop and greatly affect its performance. It is necessary to remove limescale on a regular basis, after every 25-50 times you use a full tank of water or at least once a month, especially in areas with hard water. The frequency of limescale removal depends upon the hardness of your tap water and usage. Calcium deposits may be emitted with the steam. Please descale in a sink, bucket or towel to protect carpets etc.

**STEP 1:** To remove the limescale, prepare a solution of \( \frac{1}{3} \) white vinegar and \( \frac{2}{3} \) tap water and add it to the water tank.

**STEP 2:** Secure and position the steam mop to ensure that the steam released is aimed away from the floor or surrounding objects and surfaces.

**STEP 3:** Plug the steam mop into the mains power supply and turn it on; allow it to produce steam until all of the solution is used.

**STEP 4:** Repeat the above procedure as often as necessary, then fill the tank with fresh water and rinse.

**Warning:** Do not leave the steam mop unattended during the limescale removal process or during use.

**Note:** Perform a test on a suitable isolated surface after limescale removal to ensure that there is no debris left in the unit.

**Note:** Due to the nature of UK water supplies, some areas of the country experience larger amounts of limescale build-up. If you live in one of these areas you may need to decalcify the unit more often.

Removing Calcium Deposits

**From the water tank:** Add one or two tablespoons of white vinegar to a full water tank and close it. Shake the contents, then rinse thoroughly.

**From the accessories:** Due to the high mineral water content in certain areas, you may notice less steam from the accessories. This may be caused by calcium build-up inside the accessories. It is recommended to use the vinegar solution indicated in the ‘Removing Limescale Section’ inside the affected accessory. Once the accessory has been rinsed with the vinegar solution, fill the water tank with water and run a continuous jet of steam through the affected accessory for several minutes to clear the pathway.

**Note:** Aim the accessory at a neutral surface or cleaning cloth to ensure that no debris is emitted.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Reason</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduced or no steam.</td>
<td>The water tank may be empty.</td>
<td>Add water to refill the water tank.</td>
</tr>
<tr>
<td></td>
<td>The steam nozzle may be blocked.</td>
<td>Clean the steam nozzle.</td>
</tr>
<tr>
<td></td>
<td>There is no power to the steam mop.</td>
<td>Make sure that the steam mop is plugged into the mains power supply.</td>
</tr>
<tr>
<td></td>
<td>There may be a limescale build-up.</td>
<td>Descale the steam mop using the instructions in the ‘Removing Limescale’ section.</td>
</tr>
<tr>
<td></td>
<td>There may be a calcium build-up inside the accessories.</td>
<td>Remove the calcium build-up according to the instructions in the ‘Removing Calcium Deposits’ section.</td>
</tr>
<tr>
<td></td>
<td>The steam button was not pressed.</td>
<td>Press the steam button.</td>
</tr>
<tr>
<td></td>
<td>The adjustable steam control is set to Min.</td>
<td>Turn the adjustable steam control to Max.</td>
</tr>
<tr>
<td>Steam mop does not turn on.</td>
<td>There is a blown fuse or breaker.</td>
<td>Check the fuse by replacement or reset the breaker (see p17).</td>
</tr>
<tr>
<td></td>
<td>The power cord is not plugged in.</td>
<td>Plug the power cord into a working mains power supply.</td>
</tr>
<tr>
<td></td>
<td>The internal fuse is blown.</td>
<td>Contact customer service for further advice.</td>
</tr>
<tr>
<td>Water tank glows red.</td>
<td>The water tank is empty.</td>
<td>Fill the water tank with water.</td>
</tr>
<tr>
<td></td>
<td>The level float has become stuck.</td>
<td>Check that the glass ball on the pipe is submerged in the water and that the water level float has not become stuck. Remove water tank, shake, then refit.</td>
</tr>
</tbody>
</table>

## Storage

Before storing the steam mop, ensure that it has cooled and dried fully.  
Ensure that the water tank is empty.  
Remove the mop head pad, making sure that it has been cleaned according to the instructions in the ‘Cleaning and Maintenance’ section.  
Store in a cool, dry place.
**Specification**

Product code: BEL0228  
Voltage: 220-240 V  
Rated Frequency: 50 Hz  
Output: 1500 W  
Water tank capacity: 350 ml  
Waterproof level: IPX4
Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)
Brown Live (L)
Green/Yellow Earth ( ▽ )

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked ▽.

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( ▽ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to re-use the plug or insert it into a socket outlet as there is a danger of an electric shock.
UP Global Sourcing
Victoria Street, Manchester, OL9 0DD, UK.
If this product does not reach you in an acceptable condition please contact our Customer
Services Department by one of the following methods:
Telephone: +44 (0)333 577 9820*
*Telephone lines are open Monday – Friday, 9am – 5pm (Closed Bank Holidays)
Email: customersupport@beldray.co.uk
Fax: 0161 628 2126
Please have your delivery note to hand as details from it will be required.
If you wish to return this product please return it to the retailer from where it was purchased
with your receipt (subject to their terms and conditions).

Guarantee

This product is guaranteed for a period of 1 year from the date of purchase against mechanical
and electrical defects.
This guarantee is only valid if the appliance is used solely for domestic purposes in accordance
with the instructions and provided that it is not connected to an unsuitable electricity supply or
dismantled or interfered with in any way or damaged through misuse. Under this guarantee we
undertake to repair or replace free of charge any parts found to be defective. Reasonable proof
of purchase must be provided.
Nothing in this guarantee or in the instructions relating to this product excludes, restricts or
otherwise affects your statutory rights.
In line with our policy of continuous development we reserve the right to change this product,
packaging and documentation specification without notice.
Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelie bin symbol on this item indicates that this appliance
needs to be disposed of in an environmentally friendly way when it becomes
of no further use or has worn out. Contact your local authority for details of
where to take the item for recycling.